





## Marion County VCB

Economic Impact of Tourism Study April 2016 – March 2017





## Methodology

- •The economic impact of tourism was based on data from the following sources:
  - •Twelve (12) monthly STR Reports
  - •Twelve (12) monthly ADR Studies completed by Downs & St. Germain Research with Marion County bed tax collectors
  - •Four quarterly Marion County VCB Visitor Tracking Studies (3,260 surveys completed by Downs & St. Germain Research)





## Methodology

- •The economic impact of tourism was based on data from the following sources:
  - •IMPLAN Economic Impact Modeling software
    - •IMPLAN models the way tourism dollars are spent and re-spent in other sectors of the economy, generating waves of economic activity, called multiplier effects. The model uses national industry data and county-level economic data to generate a series of multipliers, which in turn estimate the total economic implications of economic activity.
    - •Over 1,500 organizations use IMPLAN, including FEMA, EPA, Federal Reserve Bank, and Bureau of Land Management.
  - Various government agencies and data sources
  - TDT collections provided by the Marion County VCB
  - Tourism database at Downs & St. Germain Research





## Methodology

## •Visitors were surveyed by internet and in-person at hotels, attractions and the following events:

- HITS Triathlon
- •Silver Springs International Film Festival
- Equiventures April
- Brick City Beer and Wine Festival
- PBR Show
- Cal Ripken Qualifier
- •OBS Sale
- •7 v 7 Tournament
- Florida Watercolor Society Conference
- Ocala Arts Festival
- Cal Ripken World Series
- Ocala Shrine Rodeo
- Ocala Jockey Club 3-Day Event
- •Florida Artists and Blacksmith Association Conference

- Southern Cowboy Classic Rodeo and Stock Show
- •Harvest Fest ft. Blues Traveler
- HITS December
- •Kingdom of the Sun Basketball Tournament
- Equiventures January
- •HITS January
- Ocala Marathon
- FEI Nations Cup
- •HITS February
- Live Oak International
- Ocala Culinary Festival
- •Habitat Strawberry Festival
- Florida Springs Festival
- •HITS March





#### **Key Performance Indicators**

Economic Indicators	2016-2017	2014-2015 (Previously Reported)	2014-2015 (Revised Methodology)	% change (vs. Revised Methodology)
Visitors <sup>1</sup>	1,880,061	1,768,528	1,768,528	+6.3%
Direct expenditures <sup>2</sup>	\$658,557,200	\$600,207,348	\$584,975,800 <sup>4</sup>	+12.6%
Total economic impact <sup>2</sup>	\$1,001,006,900	\$912,068,303	\$889,163,2004	+12.6%
Room nights generated <sup>3</sup>	971,779	914,097	914,097	+6.3%

<sup>&</sup>lt;sup>1</sup> Source: STR Reports, Downs & St. Germain Research ADR Studies and Downs & St. Germain Research Visitor Tracking Studies





<sup>&</sup>lt;sup>2</sup> Source: STR Reports, Downs & St. Germain Research Visitor Tracking Studies, Department of Revenue, and IMPLAN

<sup>&</sup>lt;sup>3</sup> Source: STR Reports and Downs & St. Germain Research ADR Studies

<sup>&</sup>lt;sup>4</sup> Revised estimate due to utilizing a more conservative approach for estimating accommodation spending

#### **Key Performance Indicators**

<b>Economic Indicators</b>	2016-2017	2014-2015	% change
Jobs created <sup>1</sup>	11,862	10,591	+12.0%
Wages paid <sup>1</sup>	\$281,434,300	\$246,872,191	+14.0%
Taxes paid <sup>2*</sup>	\$72,726,300	\$62,695,102	+16.0%
Tourist Development Tax <sup>3</sup>	\$2,667,013	\$1,105,293	+141.3%

<sup>&</sup>lt;sup>1</sup> Source: Downs & St. Germain Research Visitor Tracking Studies, Department of Revenue, and IMPLAN





<sup>&</sup>lt;sup>2</sup> Source: Downs & St. Germain Research Visitor Tracking Studies, Marion County Fiscal Manager, Department of Revenue, and IMPLAN

<sup>\*</sup> Sales, use, and property taxes.

<sup>&</sup>lt;sup>3</sup> Source: Ocala/Marion County VCB

#### **Key Performance Indicators**

Visitor Profile	2016-2017	2014-2015	% change
Occupancy <sup>1</sup>	65.7%	62.5%	+5.1%
Avg. Room Rate <sup>1</sup>	\$82.10	\$77.20	+6.4%
RevPAR <sup>1</sup>	\$53.94	\$48.25	+11.8%
Travel party size <sup>2</sup>	2.9	3.2	
Nights spent <sup>2</sup>	3.9	3.9	
Will return <sup>3</sup>	96%	92%	
Visit Met or Exceeded Expectations <sup>3</sup>	97%	94%	

<sup>&</sup>lt;sup>1</sup> Source: STR Reports and Downs & St. Germain Research ADR Studies

<sup>&</sup>lt;sup>3</sup> Source: Downs & St. Germain Research Visitor Tracking Studies





<sup>&</sup>lt;sup>2</sup> Source: Downs & St. Germain Research ADR Studies and Downs & St. Germain Research Visitor Tracking Studies

#### **Inside Story**

- 158 visitors = 1 job in Marion County
- \$1 in marketing = \$397 in visitor spending
- \$1 in marketing = \$25 in taxes paid by visitors
- Visitors save each Marion County household \$550 in taxes
- 41.8% of all visitor spending (\$275,276,900) can be attributed to visitors who engaged in ecotourism/recreation\*

<sup>\*</sup> Visitor who engaged in at least one of the following activities: "Fishing, hunting, etc.", "golf, tennis, etc.", "nature, environment, birdwatching, etc.", "biking, hiking, running", "attend or participate in a sporting event", "canoeing, kayaking, tubing"





## **Detailed Findings**

## Economic Impact of Visitors to Marion County





#### **Direct Spending**

# \$658,557,200 Dollars spent by visitors to Marion County

For accommodations, restaurants, groceries, transportation, attractions, entertainment, and shopping





#### Total Economic Impact

\$1,001,006,900

Total estimated economic impact from visitors to Marion Country

Direct expenditures	\$ 658,557,200
Indirect economic impact	\$ 169,512,600
Induced economic impact	\$ 172,937,100

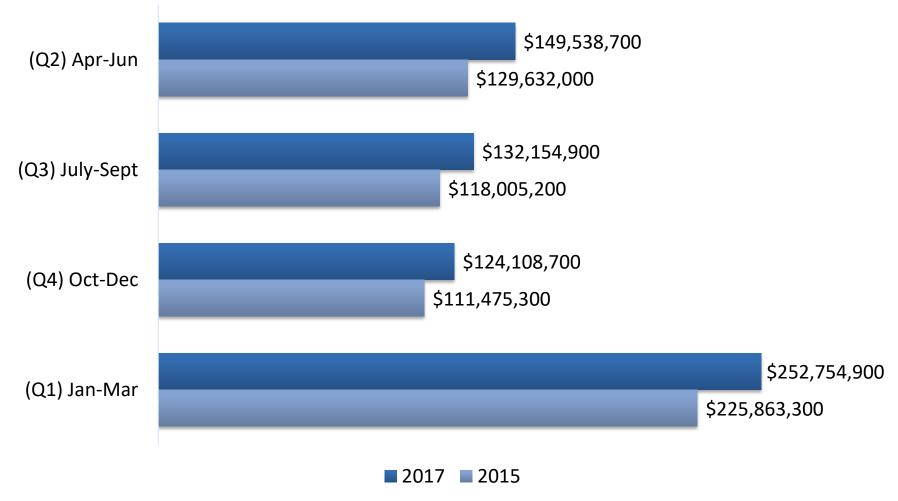
Total estimated economic impact \$1,001,006,900

Indirect effects are increased business spending resulting from tourism dollars. Induced effects are increased household spending resulting from tourism dollars.





#### Direct Spending by Quarter\*

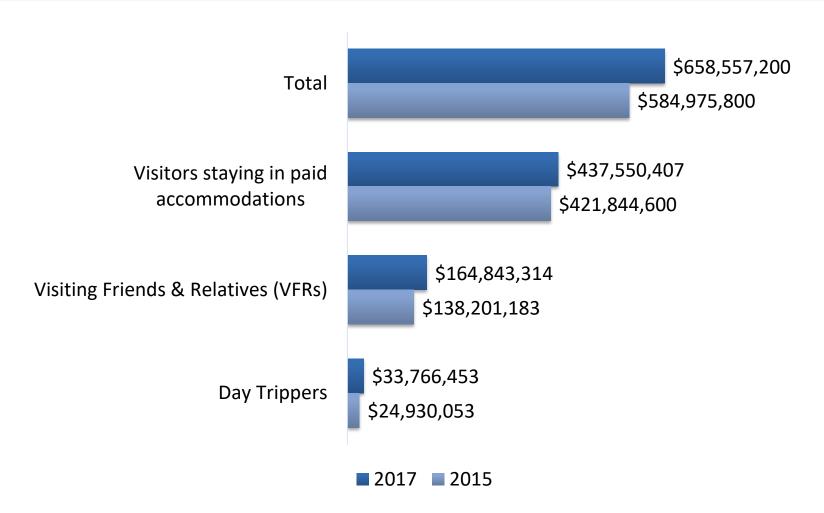




<sup>\*</sup> Revised FY 2015 estimates due to utilizing a more conservative approach for estimating accommodation spending



## Direct Spending by Visitor Type\*

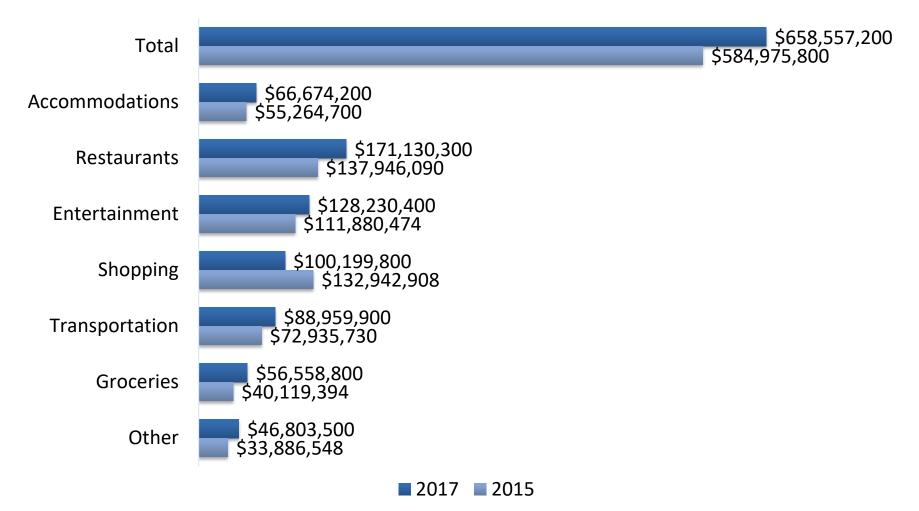




<sup>\*</sup> Revised FY 2015 estimates due to utilizing a more conservative approach for estimating accommodation spending



## Direct Spending by Type of Spend\*



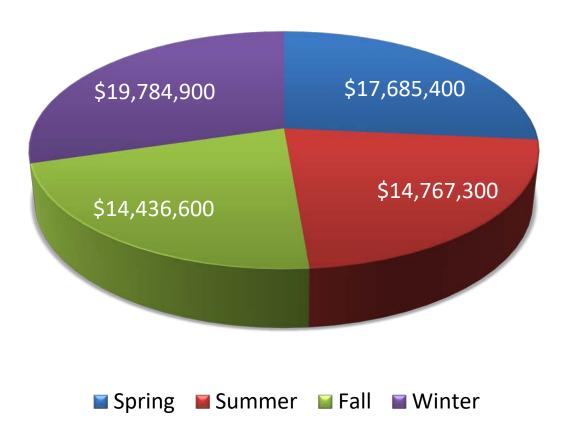


<sup>\*</sup> Revised FY 2015 estimates due to utilizing a more conservative approach for estimating accommodation spending



#### Accommodation Spending by Quarter

Total: \$66,674,200

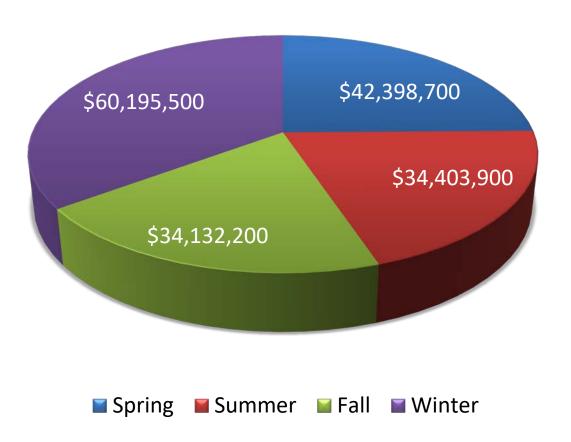






#### Restaurant Spending by Quarter

Total: \$171,130,300

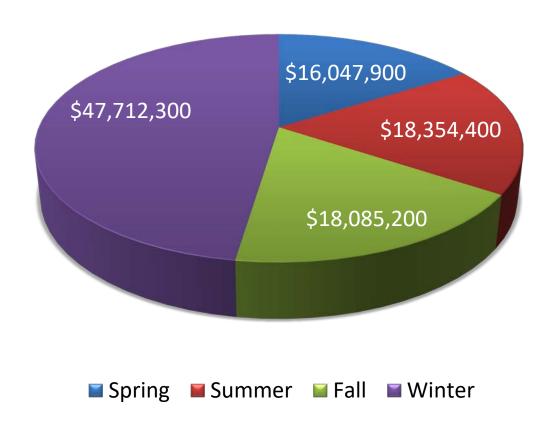






#### Shopping Spending by Quarter

Total: \$100,199,800

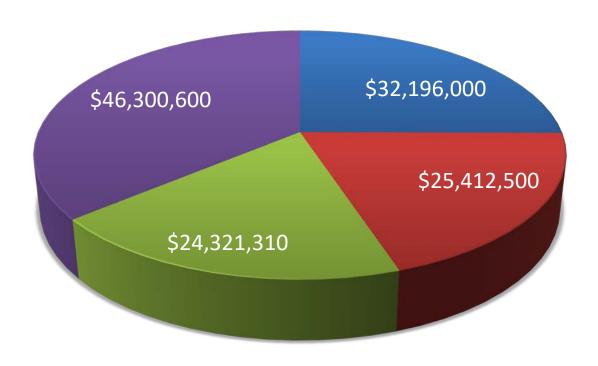






#### **Entertainment Spending by Quarter**

Total: \$128,230,400



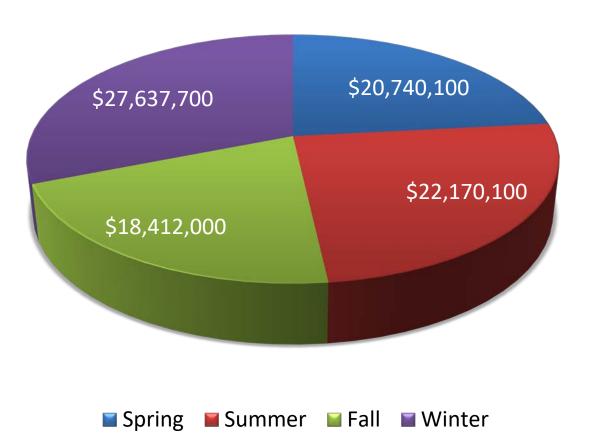






#### Transportation Spending by Quarter

Total: \$88,959,900

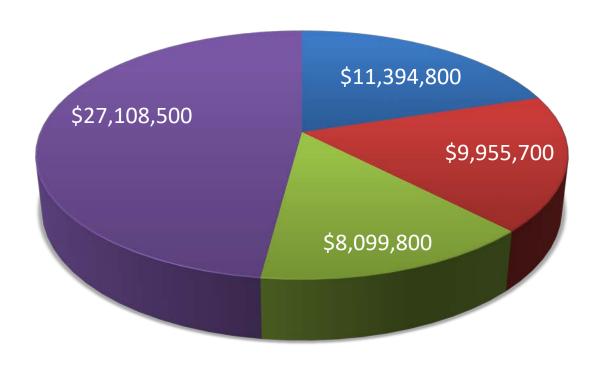






#### Grocery Spending by Quarter

Total: \$56,558,800









## Visitors to Marion County





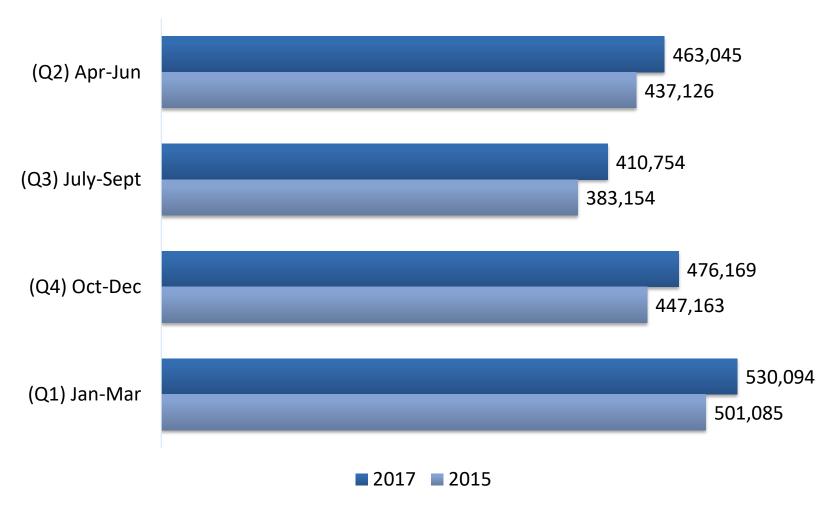
## Visitors to Marion County

- 1,880,061 Total Visitors to Marion County
- 996,809 Visitors staying in paid accommodations
- 432,579 Visiting friends and relatives (VFRs)
- **450,673** Day visitors





#### Visitors to Marion County by Quarter







# Employment Impact of Visitors to Marion County





## **Employment Impact**

\$281,434,300

Wages paid to employees serving visitors to Marion County

11,862

Jobs supported by revenue from visitors to Marion County





# Visitor Survey Results





## Visitor Survey Results

	2 <sup>nd</sup> Quarter 2016	3 <sup>rd</sup> Quarter 2016	4 <sup>th</sup> Quarter 2016	1 <sup>st</sup> Quarter 2017	Apr 2016 – Mar 2017
Travel party size	3.0	2.9	2.8	2.9	2.9
% of visitor with kids	37%	46%	30%	20%	33%
Median age	46	47	47	46	47
Median household income	\$65,800	\$61,100	\$84,700	\$96,200	\$77,000
From Southeast	11%	16%	18%	12%	14%
From Florida	58%	58%	56%	51%	56%
Drove	78%	80%	77%	80%	79%
Nights spent	2.9	3.2	2.8	6.1	3.9
Direct expenditures (entire trip)	\$1,012	\$1,024	\$907	\$2,422	\$1,341
1 <sup>st</sup> time visitor	40%	47%	28%	23%	34%





## Visitor Survey Results

	2 <sup>nd</sup> Quarter 2016	3 <sup>rd</sup> Quarter 2016	4 <sup>th</sup> Quarter 2016	1 <sup>st</sup> Quarter 2017	Apr 2016 – Mar 2017
Has smartphone	96%	93%	94%	97%	95%
Used smartphone on trip	78%	49%	54%	79%	65%
Viewed Visitors Guide	4%	3%	3%	3%	3%
Planned trip	1 month in advance	1-3 weeks in advance	3 months in advance	1 month in advance	1 month in advance
Used OcalaMarion.com	9%	8%	3%	7%	7%
Used search sites	31%	20%	19%	13%	21%
Marion is the only travel destination	84%	77%	79%	81%	80%
Visit met or exceeded expectations	91%	99%	98%	98%	97%
Will return	93%	94%	98%	97%	96%





## Visitor Survey Results

Activities (Multiple Responses Accepted)	2 <sup>nd</sup> Quarter 2016	3 <sup>rd</sup> Quarter 2016	4 <sup>th</sup> Quarter 2016	1 <sup>st</sup> Quarter 2017	Apr 2016 – Mar 2017
Restaurants	54%	61%	68%	76%	65%
Horse shows, sales, events	25%	10%	23%	52%	29%
Relax and unwind	21%	41%	26%	23%	28%
Sporting events	25%	33%	6%	8%	18%
Attractions	21%	21%	15%	11%	17%
Shopping	10%	17%	8%	8%	11%
Business meetings or conferences	6%	12%	14%	7%	10%
Nature, environment	12%	12%	4%	4%	8%
Biking, hiking, running	11%	5%	2%	1%	5%
Art galleries, museums, culture	6%	7%	3%	3%	5%
Fishing or hunting	7%	5%	2%	2%	4%
Golf or tennis	4%	2%	1%	2%	2%





## Quadrant Analyses





## Quadrant Analysis – Apr 2016 – Mar 2017

## Done Infrequently & **Exceeds Expectations**

Attractions
Biking, hiking, running
Fishing, hunting, etc.
Nature, environment, bird watching
Visit Downtown Ocala
Sporting events

## Done Often & Exceeds Expectations

Horse shows, sales, and events
Relax and unwind

## Done Infrequently & Meets/Below Expectations

Golf, tennis, etc.
Business, conference, meeting etc.
Shopping
Visit art galleries, museum, cultural
events
Bars and nightclubs

## Done Often & Meets/Below Expectations

Restaurants



#### Quadrant Analysis: April 2014 – March 2015

#### Done Infrequently & Exceeds Expectations

Sporting events Golf, tennis, etc.

## Exceeds Expectations Horse shows, sales, and even

Horse shows, sales, and events
Relax and unwind
Biking, hiking, nature walks, etc.
Attractions

Done Often &

## Done Infrequently & Meets/Below Expectations

Bars and nightclubs
Visit art galleries, museum, cultural events
Fishing, hunting, etc.
Business, conference, meeting etc.

## Done Often & Meets/Below Expectations

Restaurants Shopping





## Quadrant Analysis – 2<sup>nd</sup> Quarter 2016

## Done Infrequently & **Exceeds Expectations**

Nature, environment, bird watching
Biking, hiking, running
Business, conference, meeting etc.

## Done Infrequently & Meets/Below Expectations

Shopping
Fishing, hunting, etc.
Golf, tennis, etc.
Visit art galleries, museums, cultural events
Bars and nightclubs

## Done Often & Exceeds Expectations

Sporting events
Attractions
Relax and unwind
Horse shows, sales, and events

## Done Often & Meets/Below Expectations

Restaurants



## Quadrant Analysis – 3<sup>rd</sup> Quarter 2016

## Done Infrequently & **Exceeds Expectations**

Golf, tennis, etc.
Biking, hiking, running
Nature, environment, bird watching
Fishing, hunting, etc.
Business, conference, meeting etc.

## Done Often & Exceeds Expectations

Attractions
Sporting events

## Done Infrequently & Meets/Below Expectations

Shopping
Visit art galleries, museum, cultural
events

Horse shows, sales, and events
Bars and nightclubs

## Done Often & Meets/Below Expectations

Restaurants
Relax and unwind





## Quadrant Analysis – 4th Quarter 2016

## Done Infrequently & **Exceeds Expectations**

Attractions
Visit Downtown Ocala
Biking, hiking, running
Golf, tennis, etc.
Fishing, hunting, etc.
Visit art galleries, museum, cultural events

## Done Often & Exceeds Expectations

Horse shows, sales, and events
Relax & unwind

## Done Infrequently & Meets/Below Expectations

Shopping
Sporting events
Business, conference, meeting etc.
Bars and nightclubs
Nature, environment, bird watching

## Done Often & Meets/Below Expectations

Restaurants





## Quadrant Analysis – 1st Quarter 2017

## Done Infrequently & **Exceeds Expectations**

Fishing, hunting, etc.
Attractions
Biking, hiking, running
Nature, environment, bird watching
Sporting events
Visit Downtown Ocala

## Done Often & Exceeds Expectations

Horse shows, sales, and events Relax and unwind

## Done Infrequently & Meets/Below Expectations

Golf, tennis, etc.
Bars and nightclubs
Shopping
Business, conference, meeting etc.
Visit art galleries, museum, cultural
events

## Done Often & Meets/Below Expectations

Restaurants





#### April 2016 – March 2017 Marion County Economic Impact of Tourism Study

Joseph St. Germain, Ph.D., President, joseph@dsg-research.com Phillip Downs, Ph.D., Senior Partner, pd@dsg-research.com Rachael Anglin, Project Director, rachael@dsg-research.com Downs & St. Germain Research 1-800-564-3182: www. dsg-research.com



